

Blessed Trinity Shrine Retreat

Guest Guidelines, COVID-19

During this difficult time with COVID-19, we respectfully request that guests follow the established guidelines to protect yourself and others, and to help us provide the best guest experience possible.

- At this time, guests must be vaccinated.
- Guests who have knowingly been exposed to, or lived with, someone who has had COVID-19 during the 14 days prior to a retreat, **should not attend**.
- Guests who contract COVID-19 within 14 days after their retreat, **should notify BTSR**. BTSR will inform all retreatants, staff, sisters, and volunteers who were on retreat with the guest.
- If any employee contracts COVID-19, BTSR will inform all retreatants who were on retreat within 14 days prior to the positive test.

During your stay:

- Face masks are optional.
 - For our area of Alabama, the CDC recommends that all people who have a compromised immune system should wear a mask.
- There are gloves available in the dining room for any guest who would like to use them during meal times.
- Overnight guests who do not want to share a bathroom will not be required to do so.
- We ask that all overnight guests use their guest bedroom restroom rather than the public restroom.

Our cancellation policy

- Should you need to cancel your reservation, BTSR will issue a credit, valid for 12 months, for a future retreat.
- If you need to leave a retreat due to symptoms of illness, BTSR will refund the unused portion of your stay.
- BTSR reserves the right to change the cancellation policy at any time.

If you are able to help offset the loss of revenue at this difficult time, please consider donating your retreat fee as a gift to Blessed Trinity Shrine Retreat. Our costs continue whether we have guests or not and we offer services below actual cost. Every donation is appreciated.

If you have questions, please contact Elisabeth Donner at 334-947-9557 or <u>btsr.director@msbt.org</u>